

Acier Narrow Boats Booking Form

Before completing this Booking Form, please contact us (Tel: 07947 461399, e-mail: info@aciernarrowboats.co.uk) to confirm that your chosen dates are free - we shall then hold them for seven days whilst awaiting written confirmation.

On completion of the Form, please post it along with your deposit cheque to:

Gerry Clarke, Acier Narrowboats, 11, Liddon Grove, Acocks Green,
Birmingham B27 7JA

Your details:

Name:

Address (including Postcode)

Telephone: Home: Mobile:

Do you have previous canal experience?

How did you hear about us?

Please give details of all crew members:

Name	Age (if under 21)	Name	Age (if under 21)

Please tick if you require car parking:
 Vehicle Registrations:

Booking Details

Start date:	<input style="width: 100%;" type="text"/>	End date:	<input style="width: 100%;" type="text"/>	
Hire Fee:	<input style="width: 100%;" type="text"/>	Deposit (@25%) (a)		£
		Damage Waiver Fee (b)		£35
		Pets (@ £20 each) (c)		£
		TOTAL ENCLOSED (a) + (b) + (c)		£

Please make cheques payable to "Acier Narrowboats"

Declaration : I am over 21 years of age and have read and agree to be bound by the Conditions of Hire attached.

Signed: _____ Date: _____

Acier Narrowboats - Terms and Conditions

1. All bookings will only be confirmed for your holiday when your deposit, of 25% of the total price payable plus the £35 Damage Waiver Fee, has been received. The remaining 75% of your holiday price will then fall payable 6 weeks prior to the commencement of your holiday.
2. Provisional bookings can be made by either telephone, fax or e-mail.
3. All bookings must be made by persons aged 21 and over.
4. We reserve the right to refuse to hand over any boat to any person who, in our opinion, is not suitable to take charge of the vessel. In the event of this happening, all payments will be refunded to you. You will then have no further claim against us.
5. We reserve the right to repossess the boat at any time if, in our opinion, the boat is being mishandled, misused illegally or if the crew's behaviour is considered detrimental to other waterway users. In the event of this happening, no portion of the hire fee will be refunded.
6. The payment of your non-refundable Damage Waiver Payment provides you with protection from any liability for loss, damage or accident to the boat or its equipment during the time of your holiday period. The amount of this payment will be shown on your final booking confirmation.

The Damage Waiver Payment Excludes losses arising from:-

- Malicious Damage, Negligent or Intentional Damage to the boat, its equipment, the waterway, other boats or structures.
- Speeding (reported and/or witnessed)
- Return of the boat in an untidy condition
- Return of the boat past the expiry time of the hire agreement.

We shall claim the full cost of repairs, replacement or compensation, should we receive a report of the any of the above.

7. The period of hire begins at 3.00 p.m. on the Saturday that your holiday begins and expires at 10.00 a.m. on the Saturday that your holiday ends.
8. Parking is provided for a maximum of 2 cars in a secure parking area at the Marina however, we accept NO liability for losses or damage to your vehicles, whilst they are parked. We also advise that you DO NOT leave any valuables in your car whilst left parked and unattended.
9. Should you cancel your booking, we will try to re-let the boat at the full weekly price. Providing that we are fully successful, all monies paid, less your original deposit will be refunded to you. However, if we are not able to re-let the boat, you will be legally responsible for payment of any outstanding fees for the week of the original hire agreement. Therefore, we recommend that you obtain your own Travel Insurance.
10. At the beginning of your holiday, previous experience will not be required. A full demonstration, will be provided at the start of your holiday, including practice of opening and closing locks, if required.
11. Smoking is NOT ALLOWED in the boat
12. Hirers are responsible for refuse disposal before vacating the boat.
13. Hirers must return the vessel as they received it, in a clean and tidy condition and having checked that all items on the inventory are still on board. The boat must be at the return point by 9.30 am and vacated by 10.00 am. We reserve the right to make a charge of £25.00 for every half-hour or part thereof the hirer is late in returning the boat. It is the responsibility of the hirer to ensure that sufficient time is allowed to reach the agreed handover point by this time. Please remember that the end of your holiday may well be the start of someone else's and that they deserve to receive the boat in the same condition as yourselves.
14. All damages and breakages must be reported immediately on the return of the vessel.
15. You may only carry those named on the Reservation Form

16. Vehicles are left at the hire base car park at the hirer's risk. The Company will be under no liability for any loss or damage to vehicle(s) or contents of the Hirer's or other people's property on the boat or elsewhere or howsoever caused except by the Company's negligence. Hirers are particularly advised not to leave any valuable or portable items in their vehicle(s).
17. The Company may return Hirer's property left behind if claimed and following receipt of payment for postage and packing (minimum charge £10). Property not claimed within two months from the end date will be disposed of by the Company
18. Bicycles are allowed on the boat, but only with prior agreement.
19. Dogs (maximum 2) are allowed on the boat but must be entered on the Booking Form. Hirers must provide their own pet baskets or blankets. All dogs must be properly housetrained or caged as appropriate. They must not be left unattended and must not be allowed on bedding and chairs. Dogs are not covered under the company's insurance policy and the Hirer shall be liable for the cost of any damage or extra cleaning required. There is a charge of £20 per pet.
20. Fishing can take place from the boat providing that you hold a full Rod Licence for at least the period of your holiday and that the boat is moored. You can also fish from the towpath, providing that this is not in a private fishing area.
21. Live-bait is NOT ALLOWED on the boat at any time and at no point can any fishing bait be stored in the fridge.
22. Whilst travelling, a maximum speed limit of 4 mph must be adhered to unless otherwise stated.
23. Whilst travelling you must NOT create a wash that breaks on the bank - please note that even whilst travelling at 4 mph this can occur and therefore you MUST reduce your speed accordingly.
24. When passing moored boats you MUST slow right down
25. You must NOT travel between sunset and sunrise
26. You must NEVER stand on the roof of the boat
27. You must NOT carry portable heaters or toasters, that have not been provided by us
28. You must NOT carry inflammable substances or other hazardous items.
29. You MUST comply with all British Waterways and Environment Agency bye-laws which specifically include leaving lock paddles in the correct position, and being considerate to other waterway users and property.
30. It is illegal to be drunk in charge of any vessel on British Waterways.
31. We shall not be liable for matters arising beyond our reasonable control due to negligence or wilful default including without limitation, death or personal injury of yourselves, your crew and/or passengers, loss or damage to property, non-fulfilment or interruption of the reservation, delays, breakdowns, mechanical problems, defects, damage, restrictions on cruising, obstructions, repairs to waterways, non-availability of routes, storms, floods, drought, ice shortage of water and other weather conditions, non-availability of fuel, or in respect of any loss, damage, expense, injury or claim.
32. You are recommended to take out your own Travel Insurance prior to the commencement of your holiday. Should you require any information regarding this, please do not hesitate to contact us.
33. No liability can be accepted by ourselves for any delays or non-completion of planned cruising caused by restrictions, obstructions, or repair to the waterways system or any unforeseen cause. The company reserve the right to restrict the cruising area without prior notice should any unusual or hazardous conditions prevail.
34. The hirer is in complete charge of the boat and is responsible for its safe navigation. The only maintenance to be carried out is checking the engine oil and water, lubricating the stern tube and clearing the weed hatch. Please note that where breakdown or damage is caused through negligence, misuse or failure to comply with instructions towards the use of the boat, we reserve the right to claim upon the hirer

in respect of any expense incurred in rectifying the matter. The cost of recovering boats which are grounded on mud or banks, or are inoperable through weed, ropes or other material enmeshed in the propeller, is the responsibility of the hirer as is the cost of damage to the boat.

35. YOU MUST NOT TOW OR BE TOWED BY ANY OTHER VESSEL WITHOUT THE COMPANY'S PERMISSION .

36. We take great care to make sure that the boat is fully serviced at regular intervals and in

good working order. In case of breakdown or repairs being required you MUST contact

us immediately where upon appropriate action will be taken. All repairs are OUR responsibility ONLY and MUST NOT be put into the hands of others without our agreement.

37. If you are involved in an accident the following procedure should take place: Contact us IMMEDIATELY giving the following information:

- Full details of the boats involved
- Index numbers, names and persons
- Persons involved and name and address of any witnesses.

Under no circumstances must the hirer admit any liability

JULY 2010

